# Challenge for the Global Economy and a Better Globalization Session 2: Future of Work



# Realization of "Society5.0" Society5.0: Aiming for a New Human-centered Society

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## 1 Era of Uncertainty



Increased global connection of stakeholders with the rapid evolution of ICT Rapidly increasing complexity of societal issues in this era of uncertainty

20<sup>th</sup> century

21<sup>th</sup> century

Era of predictability

Science and Technology

Mass production

Things and economic values

**Era of uncertainty** 

Social Science
System
Ideas, service and social values

ICT /AI Streamlining & Labor saving measures

Business creation
Social structure





































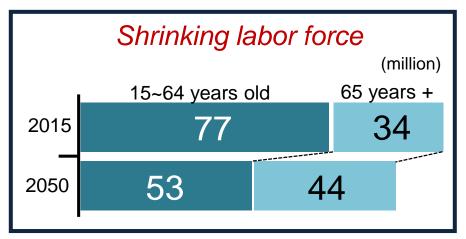


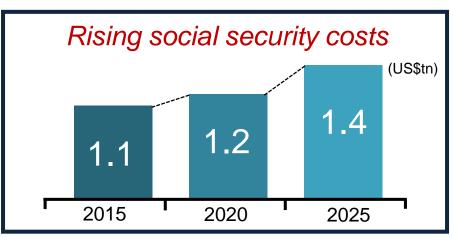


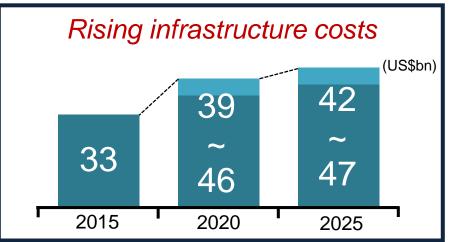
### 3 Societal challenges facing Japan

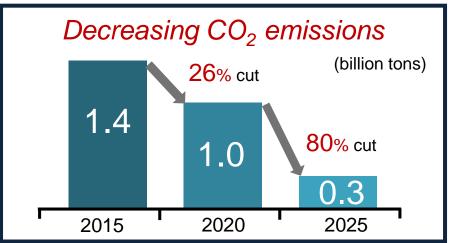


# An Advanced Country with Advanced Issues Japan can contribute to resolving similar challenges worldwide









## 4 Japan's challenges



# A sustainable and human centered society where everyone can live a life with vitality and in comfort



http://www8.cao.go.jp/cstp/english/index.html

Reference: 5th Science and Technology Basic Plan Report, Council of Science, Technology and Innovation. Cabinet Office, Government of Japan.

QoL: Quality of Life

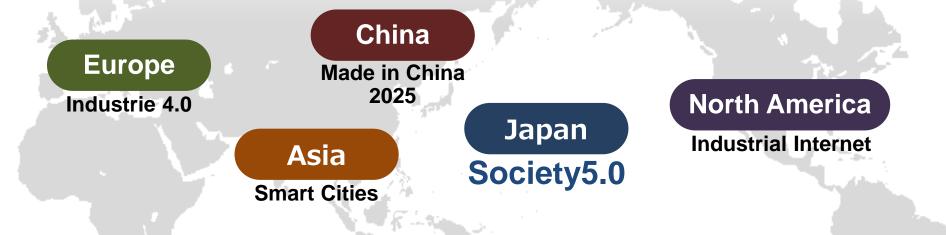
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### 5 The evolution of digital transformation



The digitalization of industrial and social infrastructures is accelerating throughout the world

Digital Transformation becomes a pillar of industrial policy



IoT Artificial intelligence

Robotics

Bigdata

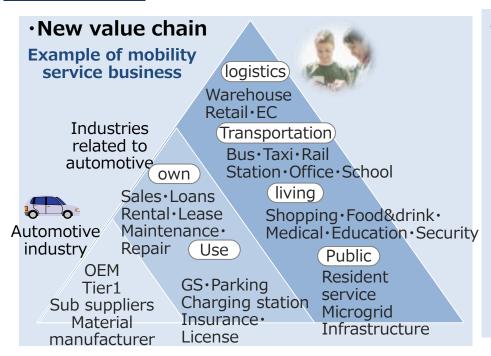
Blockchain

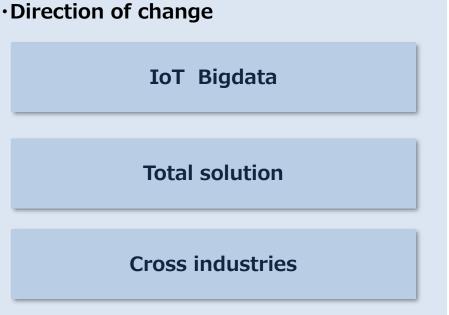
### 6 What is happening: Industrial structure reform



## Structural reform from conventional systems in all industries

Manufacturing Medical equipment Industrial Infrastructure **Automotive** Finance **Pharmaceutical** Power supply equipment Retail structure reform Capital-**Smart** Payment service Mobility service Healthcare service intensive **Personalize** infrastructure ·Energy solution ·Omni channel ·P2P Payment ·Fintech ·Shearing ·Digital health ·Wearable Knowledge-·Aggregator ·Smart city ·Smart manufacturing ·Mobile payment ·Autonomous drive intensive





# 7 What is happening: Positive and negative effects HITACHI

value creation

New service

**New business creation** 

**Efficiency** 

**Comfortable** 

human centered society

Drastic change in conventional industry structure

Cybersecurity

Inequality

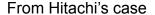
Unemployment

**Data ownership** 

**Privacy** 

# 8 Human centric innovation : Invigorating the workplace: Raising organization happiness level & productivity





All automatically generates effective advice that can raise the "happiness level" of employees, using data obtained from wearable sensors

I want to enjoy my work

An application to deliver advice & visualize "happiness" level





Benefit confirmed in field test with approx. 600 participants from 26 Hitachi Group sales & marketing departments

### 9 Society5.0 : A revolution in human resource development



#### Labor market

- Unemployment rate 2.8%
- Labor market participation rate 76 %
- Supply-demand mismatching in employment
- Shortage of IT personnel 37 million (2020) 79million (2030)

# Depopulation Ageing society

■The number of people aged 15 to 64 shrink by 4.2 %

Half of the children born 10 years ago will live to 107 years old.

Revolution in human resources development towards the 100-year life era is a vital part of the society in which all citizens are **dynamically engaged**, and such society can't be built without the human resources development revolution.



https://www.kantei.go.jp/jp/headline/ichiokusoukatsuyaku/jinsei100.html

A Revolution in Human Resource Development Council for Designing 100-year society(Sep. 2017~)



## Council for Designing 100-year society(Sep. 2017~)

### **Reform for education**

### Infrastructure development

- Education opportunity open to all people
   Reducing burden of education, Free education
- Higher education
   Higher education reform for recurrent education
- Diversification of hiring
   Employment of the elderly
- Social security
  From focusing on the elderly to social security for all generations

#### Recurrent education

Re-education
E-learning
Skill certification system
Education and training benefits

New Economic Policy Package Chapter 2(2017)
 Leasing policy package (2018)

# HITACHI Inspire the Next